# CHARTER FIBERLINK SC-CCO, LLC

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October 14, 2010

### FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk Public Service Commission of South Carolina Synergy Business Park 101 Executive Center Drive Columbia, South Carolina 29210

RE:

Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of November 1, 2010:

34<sup>th</sup> Revised Page 2 2<sup>nd</sup> Revised Page 30.4

11<sup>th</sup> Revised Page 30 10<sup>th</sup> Revised Page 34

4th Revised Page 30.2

15<sup>th</sup> Revised Page 50

In this filing, Charter has updated language within the tariff and has adjusted prices for Service and Equipment Charges as well as the Enhanced Directory Assistance charge.

Questions regarding this filing may be directed to me at 314 288-3259 or to Larry Bowman at 314 543-5855.

Sincerely,

#### **Check Sheet**

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision
1	Original	31	7 <sup>th</sup> Revised
2	34 <sup>th</sup> Revised* 3 <sup>rd</sup> Revised	31.1 32	Original
3.1	Original	33	4 <sup>th</sup> Revised 9 <sup>th</sup> Revised
4	1 <sup>st</sup> Revised	33.1	5 <sup>th</sup> Revised
5	Original	34	10 <sup>th</sup> Revised*
6	Original	35	3 <sup>rd</sup> Revised
7	1 <sup>st</sup> Revised	35.1	4 <sup>th</sup> Revised
8	2 <sup>nd</sup> Revised	35.2	1 <sup>st</sup> Revised
9	Original	36	3 <sup>rd</sup> Revised
10	3 <sup>rd</sup> Revised	37	4 <sup>th</sup> Revised
11	3 <sup>rd</sup> Revised	37.1	1 <sup>st</sup> Revised
12	4 <sup>th</sup> Revised	38	4 <sup>th</sup> Revised
13	2 <sup>nd</sup> Revised	39	5 <sup>th</sup> Revised
14	Original	40	4 <sup>th</sup> Revised
15	Original	41	3 <sup>rd</sup> Revised
16	1 <sup>st</sup> Revised	42	2 <sup>nd</sup> Revised
16.1	Original	42.1	1 <sup>st</sup> Revised
16.2	Original	43	2 <sup>nd</sup> Revised
17	1 <sup>st</sup> Revised	44	4 <sup>th</sup> Revised
18	1 <sup>st</sup> Revised	44.1	1 <sup>st</sup> Revised
19	3 <sup>rd</sup> Revised	45	2 <sup>nd</sup> Revised
20	3 <sup>rd</sup> Revised	46	7 <sup>th</sup> Revised
21	Original	46.1	Original
22	2 <sup>nd</sup> Revised	46.2	Original
22.1	5 <sup>th</sup> Revised	47	4 <sup>th</sup> Revised
22.2	Original	47.1	Original
23	4 <sup>th</sup> Revised	48	1 <sup>st</sup> Revised
24	Original	48.1	3 <sup>rd</sup> Revised
25	Original	48.2	2 <sup>nd</sup> Revised
26	Original	49	8 <sup>th</sup> Revised
27	2 <sup>nd</sup> Revised	50	15 <sup>th</sup> Revised*
28	3 <sup>rd</sup> Revised	51	2 <sup>nd</sup> Revised
29	5 <sup>th</sup> Revised	52	4 <sup>th</sup> Revised
30	11 <sup>th</sup> Revised*	52.1	Original
30.1	2 <sup>nd</sup> Revised	53	9 <sup>th</sup> Revised
30.1.1	2 <sup>nd</sup> Revised	53.1	2 <sup>nd</sup> Revised
30.1.2	Original	54	1 <sup>st</sup> Revised
30.2	4 <sup>th</sup> Revised*	54.1	1 <sup>st</sup> Revised
30.3	1 <sup>st</sup> Revised	55	Original
30.4	2 <sup>nd</sup> Revised*		

Issued By: Betty Sanders, Director Regulatory Affairs 12405 Powerscourt Drive, St. Louis, MO 63131 Charter Fiberlink SC-CCO, LLC

SC PSC TARIFF No. 3 11<sup>th</sup> Revised Page 30 Replaces 10<sup>th</sup> Revised Page 30

#### 4.2 Service Packages

#### A. Long Distance Packages with Unlimited Minutes

#### Long Distance Packages with Unlimited Minutes - General

The following packages consist of regulated and non-regulated services (e.g. Voice Mail service is not under regulation by the Commission).

Long Distance Packages with Unlimited Minutes include Telephone Company basic local service, Telephone Company long distance and Telephone Company calling features. No substitutions within these packages are permitted.

(D)

(D)

#### Service Name

# Long Distance Package -Unlimited Minutes

## **Maximum Monthly Charge**

\$51.99, per primary line only
This package includes Basic Local Service as described in
Section 4.1, Anonymous Call Rejection, Call Waiting, Cancel
Call Waiting, Caller ID, Caller ID with Call Waiting, Speed Dial
8, Call Forwarding-Selective, Call Forward-Variable, Call
Screening, Custom Ring and Selective Call Acceptance and
Unlimited Long Distance Calling.

No feature substitution will be permitted for this package.

The Long Distance Package-Unlimited Minutes package(s) include unlimited minutes for interstate and Intrastate calls. Primary line includes the above listed features and unlimited long distance (interstate and intrastate only) calling. Interstate calls include calls within the Continental United States, Alaska, Hawaii, Puerto Rico and Canada. Intrastate calls include IntraLATA/local toll and InterLATA calls. The Long Distance Package – Unlimited Minutes package(s) are not applicable to Additional lines. Feature packages and individual Custom Calling features may be purchased at the individual rates for Additional lines.

The Long Distance Package-Unlimited Minutes package(s) are for residential, non-business use. The Telephone Company has the right to discontinue service for customer abuse (i.e., exceeding normal usage) or utilizing this package for business purposes.

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### B. Unlimited In State Calling Packages

#### **Unlimited In State Calling Packages - General**

Description

Service is for residential, non-business use. The Telephone Company has the right to discontinue service for customer abuse (i.e. exceeding normal usage) or utilizing this package for business purposes.

Unlimited In State Calling Packages include Telephone Company basic local service, Telephone Company long distance and Telephone Company calling features. No substitutions within these packages are permitted.

Intrastate calls include IntraLATA/local toll and InterLATA calls. Interstate calling will be rated at \$.10 per minute and includes calls within the Continental United States, Alaska, Hawaii, Canada and Puerto Rico

Maximum Monthly Rate

**Unlimited In State** Calling Package -**Standalone** 

Name

This package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling. This package also includes the following calling features: Caller ID, Call Waiting/Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection.

No feature substitution will be permitted for this package. This package is applicable to primary lines.

**Unlimited In State** Calling Package -**Double Play** 

This package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling. This package also includes the the following calling features: Caller ID, Call Waiting/ Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection.

Additionally, the customer must subscribe to one of the affiliate services of Charter Communications Company below:

- Digital Big Video Service or
- Digital Bigger Video Service or
- Digital Biggest Video Service and,
- High Speed Internet Service (3Mbps) or Higher

No feature substitution will be permitted for this package. This package is applicable to primary lines.

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Effective Date: November 1, 2010 Issue Date: October 15, 2010

(D)

\$ 38.99

\$ 45.49

# Charter Fiberlink SC-CCO, LLC Local Exchange Services Tariff

SC PSC TARIFF No. 3 2<sup>nd</sup> Revised Page 30.4 Replaces 1<sup>st</sup> Revised Page 30.4

### C. Local Plus Package

The Company will offer a discounted package of services to new residential telephone customers that includes Charter Basic Service, Charter Long Distance and Charter Calling Features. This package includes regulated and non-regulated services.

The customer is required to have, or acquire at the time of order, Charter High Speed Internet Service and/or Charter Digital Cable Service. This package will consist of Charter unlimited basic service local calling and the Charter Speed Dial 8 calling feature. Charter intrastate and interstate long distance service will be rated separately on a per minute of use basis. No substitution within this package is permitted.

An optional five feature package may be purchased in conjunction with the Local Plus Package. This feature package will consist of: Caller ID, Call Waiting, Call Waiting with Caller ID, Call Forward and Anonymous Call Rejection. No other calling feature utilizing a monthly recurring charge is allowed in conjunction with this package.

Standard installation charges apply.

#### **Maximum Charges**

Local Plus Package Recurring Charge Local Plus Intrastate or Interstate Long Distance Rate Optional Five Feature Package Recurring Charge \$ 29.99 Per Month \$ .20 Per Minute of Use \$ 10.00 Per Month

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Issue Date: October 15, 2010 Effective Date: November 1, 2010

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SC PSC TARIFF No. 3 10<sup>th</sup> Revised Page 34 Replaces 9<sup>th</sup> Revised Page 34

# 4.5 Service and Equipment Charges

410 Oct vice and Equipment onarges		Maximum	
Name	Description	Nonrecurring Charge	
			(D) (D)
Add a line (to an existing active account)	Add a line to an existing service or for subsequent company equipment relocation per customer request.	\$ 97.50	(D)
	rotocation per cuctomer request.		(D)
Line Activation	Residential service line activation for new customers. (One jack per line.)	\$ 199.99	(C) (C)
Service Dispatch	Dispatch for trouble beyond the demarcation point.	\$ 58.50	(C)    -
			(D)
Repair/Maintenance	Charges to repair customer caused incidents Regular Time: MonSat. 8a.m-8p.m Overtime: Mon-Sa 8p.m8a.m. Premium: Sundays and Holidays	\$ 149.50 per visit \$ 227.50 per visit \$ 299.00 per visit	(D)
Service Restart	Restart service after any disconnection.	\$ 99.00 per visit	(N) (N)
Transfer of Service	Applicable to transfer of existing service from one location to another.	\$ 39.00	

#### 4.6 Current Rates

Current recurring and non-recurring rates for all product and services outlined in Sections 4.1 thru 4.5 can be found in Appendix A of this Tariff.

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## Appendix A - Current Price List for Residential Services

Section	Service Description	Current Monthly <u>Charge</u>	Current Non-Recurring <u>Charge</u>	
4.3	Selective Call Acceptance*	\$ 4.00		
4.3	Speed Dial 8*	\$ 2.75		
4.3	Speed Dial 30	\$ 6.00		
4.3	Three Way Calling	\$ 2.75		
4.3	Auto Call Back	,	\$ .90 per use	
			\$ 9.00 maximum per mo.	
4.3	Auto Busy Redial		\$ .90 per use	
	, and Duoy , toulai		\$ 9.00 maximum per mo.	
4.4	Add/Change Feature		\$ 5.00	
4.4	Block Collect Calls		NC	
4.4	Block Third Party Calling		NC	
4.4	Block International Long		110	
	Distance Calling		NC	
4.4	Directory Assistance for		110	
	Physically Impaired		NC	
4.4	Enhanced Directory Assistance		\$ 1.99 per use	<b>(1)</b>
4.4	Directory Listing Change		\$ 5.00	117
4.4	Extended Referral Message		\$ 2.00	
4.4	Non-Listed Number*	\$ 2.60	Ψ 2.00	
4.4	Non-Published Number*	\$ 3.25		
4.4	Operator Assisted Calls**	Ψ 0.20		
4.4	Private Number Service	\$ 3.25		
4.4	Telephone Number Change	Ψ 0.20	\$ 20.00	
4.4	Toll Restriction		NC	
4.4	Suspension Service	\$ 15.00	110	
4.4	Non-Sufficient Fund Charge	Ψ 10.00	\$ 25.00	
4.4	Bill Copy		\$ 1.99 per copy	
7.7	ът сору		Ψ 1.00 μεί σοργ	(D)
4.5	Add Telephone Line to		\$ 49.99	(I)
4.0	Active Account		Ψ 40.00	1.7
4.5	Service Dispatch		\$ 45.00	
7.0	COLVIDO DISPULOIT		Ψ 10.00	(D)
				(D)
4.5	Line Activation		\$ 49.99	(R)
4.5	Transfer of Service		\$ 19.99	(1.4)
4.5	Service Restart		\$ 49.99	(N)
4.5	Oci vice Nestail		ψ	(14)

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<sup>(\*)</sup> Appendix B, Please refer to Page 51-Grandfathered Services for Residential Customers. (\*\*)Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.